

#### **Guest Wireless Network Terms and Conditions**

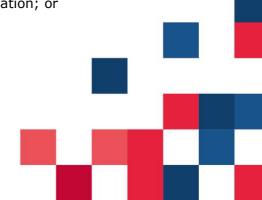
# PLEASE READ THESE TERMS CAREFULLY BEFORE USING THE UK SPORTS INSTITUTE GUEST WIFI SERVICES:

These Terms along with Privacy Policy make up the terms and conditions for use of the UK Sports Institute Guest Wi-Fi. We may make changes to these Terms from time to time, so we recommend that you review these regularly. Any references to "we", "our", "us" or "UK Sports Institute" when used in these Terms means The UK Sports Institute Limited. The terms "you", "your", "yours" when used in these Terms means you as a user of the UK Sports Institute Guest Wi-Fi, as the context requires. By connecting to the UK Sports Institute Guest Wi-Fi services you will be deemed to have accepted these Terms and Conditions and you acknowledge that you have read and understood and agree to all the terms and conditions.

If you have any questions about the UK Sports Institute Guest Wi-Fi please contact your location's business administrator.

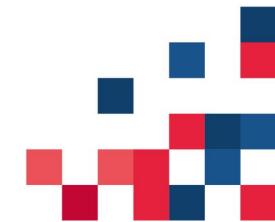
- 1. The UK Sports Institute Guest Wi-Fi is a free service intended for your personal use only and in accordance with these terms and conditions. You must not pass on your log-in details to anyone else.
- 2. We do not guarantee that the UK Sports Institute Guest Wi-Fi is compatible with all hardware types and devices or guarantee device connectivity.
- 3. To connect to the UK Sports Institute Guest Wi-Fi you will need to provide an email address and details from the device you are using to connect to the network may be recorded. Please see the Privacy Policy below for further details.
- 4. The UK Sports Institute Guest Wi-Fi is intended for email, instant messaging, browsing the internet and using apps. You must avoid activity, such as downloading large files or streaming, which requires the transfer of large amounts of data which uses up bandwidth and may reduce the speed at which other users of the Wi-Fi service can access it. We reserve the right to monitor usage and may restrict usage during busy periods in order to maintain good access for all users.
- 5. The UK Sports Institute Guest Wi-Fi is provided entirely at our discretion, we do not guarantee uninterrupted access to the UK Sports Institute Guest WiFi and we may suspend, block or terminate it at any time.
- 6. You acknowledge that the transmission of information via the internet and via the UK Sports Institute Guest Wi-Fi is not secure. We cannot guarantee the security of your data transmitted via the UK Sports Institute Guest Wi-Fi and therefore any transmission or use of the UK Sports Institute Guest Wi-Fi is entirely at your own risk.
- 7. The UK Sports Institute Guest Wi-Fi must not be used for any of the following purposes:
  - a) To send, knowingly receive, upload, download, or use any material which is defamatory, abusive, offensive, indecent, racist or sexist; or
  - b) To send, knowingly receive, upload, download, or use any material which violates or infringes the intellectual property rights (including copyright, patent or trademarks rights) of any other person or organisation; or







- c) for any fraudulent act or other criminal or unlawful or prohibited purpose or in a way which may give rise to third party claims against you or us; or
- d) To gain illegal or unauthorised access to other computers or networks; or
- e) To send or provide unsolicited advertising or promotional materials or "spam"; or
- f) to collect personal data without the consent of the person concerned; or
- g) in any manner which we consider will interfere with or be detrimental to the continued operation of the UK Sports Institute Guest Wi-Fi.
- 8. Other than expressly set out in these terms and conditions and to the greatest extent permitted by law, we make no representation or warranties with respect to the speed, bandwidth quality and reliability of the internet connection made available to you by means of the UK Sports Institute Guest Wi-Fi, or the accuracy, completeness, reliability or usefulness of the UK Sports Institute Guest Wi-Fi, of information distributed through the UK Sports Institute Guest Wi-Fi and we disclaim all warranties and conditions or representations of any kind, whether express, statutory or by common law, implied or otherwise, including, but not limited to, implied warranties of satisfactory quality or fitness for a particular purpose.
- 9. You agree to indemnify and hold us harmless from and against all liabilities, claims, losses or damages (including legal fees) costs and other expenses, however caused, that may arise as a result of or in connection with inappropriate or unauthorised access to the UK Sports Institute Guest Wi-Fi by you and/or breach by you of any of these Terms.
- 10. These Terms are governed by English law and subject to the exclusive jurisdiction of the courts of England and Wales.



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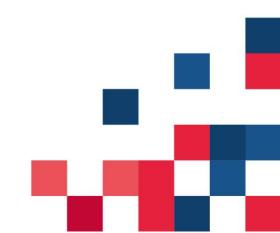
### UK Sports Institute GUEST Wi-Fi Privacy Policy

We take the privacy of our wifi service users very seriously. We ask that you read this Privacy Policy ('the Policy') carefully as it contains important information about how we will use your personal data.

For the purposes of UK Data Protection legislation, the English Institute of Sport Ltd ('we' or 'us') is the 'data controller' (that is, the organisation who is responsible for, and controls the processing of, your personal data). As a data controller, UK Sports Institute are required to have a lawful basis on which to process your personal data. Our lawful bases for processing your personal data are: to provide you with access to the UK Sports Institute wi-fi services; because it is in our legitimate interests as a business to use your information to ensure the proper use of the wi-fi services and to meet our legal and regulatory obligations.

Type of Personal Data collected	Name; Email Address; Location at which you use the wifi service; length of time accessing the wifi service; browsing data where necessary where there is a reasonable suspicion that you have not complied with the terms and conditions noted above.
	We hold your personal data for 6 months and then delete it.
	To enable access to the wifi service;
	To monitor compliance with the terms and conditions;
	To prevent fraud and crime;
The purposes for which we use personal data	To support statistical analysis to allow us to arrange any required changes to the wifi service;
	To respond to any requests or complaints from you.
	Our staff;
The third parties with who we may share your personal data	The commercial provider(s) of the wifi service and related infrastructure;
	Law enforcement bodies and other professional advisers relating to any potential legal claim or complaint.

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## Your rights

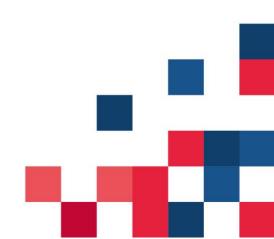
You can get in touch with our data-protection officer by email dataprotection@uksportsinstitute.co.uk if you'd like any more details, or you have comments or questions about our privacy policy.

If you want to make a complaint on how we have handled your personal information, please contact our data protection officer who will investigate the matter and report back to you. If you are still not satisfied after our response or believe we are not using your personal information in line with the law, you also have the right to complain to the Information Commissioner.

### **Changes to this Privacy Policy**

We may change this privacy policy from time to time. You should check this policy occasionally to ensure you are aware of the most recent version which will apply each time you access our wifi service.

April 2023.



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